# Developing Communication Strategies



A District Judge is hassled by a particular lawyer often ! He provokes the judge who loses his temper and gets angry . He warns the lawyer and asks him to behave in a dignified manner !

Is it right for a judge to get angry on the dias ?

Is anger a normal emotion ?

What r the areas where judges generally get angry ?

#### **Angered Communication**

Anger is a normal emotion Anger is necessary Anger is also compassion Aggression can hurt Humiliation can hurt In a chamber A Judge is having a chat with a warring couple. The husband refuses the interim maintenance complaining that his wife is employed and earning well. In the course of the communication the wife blames the judge to be partial. In the next session the husband alleged that the judge is partial !

#### Why did the wife reach the conclusion ?

What are the words probably shared by the judge that provoked the wife?

### **Inclusive Communication**

Views shared with feelings No adjectives used No sarcasm Disagreement does not cause distance A Judge Convicts an alleged criminal and sentences him for life. While he reads the judgement he looks down and does not make eye to eye contact with the criminal. He looks at the Lawyer but not the accused or the victim. He says it's his habit. He says judgement is only a matter and he has no feelings !

Is this normal ?

Does this need correction ?

# **Neutral Communication**

Passive Neutrality Dynamic Neutrality Fulfilling Neutrality Derogatory Neutrality

# **Stressed Communication**

Pressured speech Errors & omissions Slow or charged Impaired judgement Bias & prejudiced A judge has an ongoing feud with his spouse. The son is doing badly in his college studies. He is avoiding the issues and works overtime

How he should begin communication with his spouse ?

How should he initiate communication with his son?

# **Communication Strategies**

Attitude Honesty Openness Reflect Repair